

Qphone Transition Strategy

This document describes a proven strategy for an ordered migration from your existing phone system to Qphone. At no time will phone service be interrupted, and it is possible roll back to your old phone system at any point.

- First, get Qphone running with the new local number(s) we provide you. Test the the phones and important features until you are comfortable.
- When you are ready to cut over to the new Qphone system, use Call Forwarding to point your existing number to the new Qphone number. If your existing number(s) cannot be forwarded, this feature can usually be added quickly for a small per-month service charge from your existing provider.
- Important: Verify that multiple calls to your old number may be simultaneously forwarded. A quick way to confirm this is to call in to your number from two cell phones at the same time. If you get a Busy signal from either phone, then you may prefer to use "Busy Call Forwarding" or "Multiple Call Forwarding." Our specialists will be pleased to discuss any of these issues with you.
- If you should run into any problems, you can roll back to your old phone system simply by canceling the current Call Forwarding.

After you are satisfied with new service, you can cancel any unneeded "hunt group" lines from your old service.

- Note: To avoid call forwarding charges, you may port your published number to Qphone. Please use the form you will find in the Support section of the Qphone website.